



**INTERNATIONAL CONFERENCE ON HARMONISATION OF  
TECHNICAL REQUIREMENTS FOR REGISTRATION OF  
PHARMACEUTICALS FOR HUMAN USE**

**E2B(M) Implementation Working Group  
Questions & Answers**

**Version 0.4**

**June 10, 2004**

### Document Change History

Version Number	Date	Description
0.2	18 July 2003	Approval by ICH Steering Committee
0.3	11 November 2003	Approval by the ICH Steering Committee
0.4	10 June 2004	Approval by ICH Steering Committee

This Q&A document provides conventions for the harmonized interpretation of the E2B(M) guideline version 4.4.1 and the M2 specification document version 2.3. This will facilitate the implementation of the electronic transmission of Individual Case Safety Reports (ICSRs) in the three ICH regions.

It is not meant as an all-inclusive document, as further questions might be addressed in the future.

Pharmaceutical companies, regulators and vendors were encouraged to submit implementation-related questions to the ICH E2B(M) IWG.

Answers to these questions were developed by the ICH E2B(M) IWG in accordance with the ICH consensus process.

Questions concerning the time frame and specific regional requirements currently not communicated in the E2B(M) guidance are answered in guidance documents published for each region.

Additional questions and comments on this document in English should be addressed to the following e-mail address: “question-to-E2BM-guideline@ifpma.org”.

Additional questions and comments on this document in Japanese should be addressed to the following e-mail address: “iche2b@mhlw.go.jp”.

The responses that the ICH Steering Committee approves are posted on the ICH website every 6 months, either for discussion or as a finalized document.

Questions requiring immediate answers should be addressed directly to the appropriate regional regulatory authority(ies).

<b>E2BM Questions and Answers</b>			
<b>Date of Approval</b>		<b>Questions</b>	<b>Answers</b>
E2BM IWG0001	18.7.03	<p>During the period of transition, as Health Authorities or pharmaceutical companies migrate from paper to electronic ICSR submissions and exchanges using E2BM/M2 standards, certain ICSRs will likely be exchanged in both paper and electronic format.</p> <p>This could occur either because the initial ICSR was on paper and the follow-up is in electronic format or because the two parties are in a pilot program where they are exchanging ICSRs in both paper and electronic format.</p> <p>Two questions arise:            Question 1: How can two or more exchanges of the same ICSR be linked together to avoid a duplicate report?            Question 2: How can the current paper forms accommodate the full ICH format of the worldwide unique case identifier?</p>	<p>Answer 1:            Compliant with the definition of field A.1.0.1, the ICH format of the worldwide unique case identifier (country code-company or regulator name-report number) should always be used, and copied into field A.1.10.1 or A.1.10.2. as appropriate.</p> <p>In the event that the ICSR either has been exchanged by the two parties in the past using a different identifier or that it is exchanged simultaneously with a different identifier, this other identifier should be listed in field A.1.11.2 and the ‘organization’s name’ should be captured in field A.1.11.1, consistent with the definition of the A.1.11 field for the identification of duplicates.</p> <p>This recommendation applies to DTD version 2.0 and DTD version 2.1.</p> <p>Answer 2:            In case the ICH conforming worldwide unique case identifier cannot be accommodated on the paper forms, it is recommended that the report number alone (without the country code or the company or regulator name) be used.</p>
E2BM IWG0002	18.7.03	<p>For fields where only one MedDRA coding level is accommodated, should I use PT or LLT?</p> <p>Section B.2 contains fields B.2.i.0, B.2.i.1, and B.2.i.2 to capture the verbatim term, LLT, and PT, respectively. However, sections B.1.7.1a, B.1.8f, B.1.8g, B.1.9.2, B.1.9.4, B.1.10.7.1a, B.1.10.8f, B.1.10.8g, B.4.k.11, B.4.k.17.2, B.4.k.18.1, B.5.3 contain only one field and do not specify whether the LLT or PT should be used.</p>	<p>For the ICH E2BM fields B.1.7.1a, B.1.8f, B.1.8g, B.1.9.2, B.1.9.4, B.1.10.7.1a, B.1.10.8f, B.1.10.8g, B.4.k.11, B.4.k.17.2, B.4.k.18.1, and B.5.3 the following should be used:            for EU regulators: LLTs ;            for FDA: PTs ;            for MHLW: PTs.</p>
E2BM IWG0003	18.7.03	<p>What is the process to maintain, add, modify, or delete entries in the code lists in attachments 1 and 2 of E2BM?</p>	<p>Currently these lists cannot be modified.</p>

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E2BM IWG0004	18.7.03	<p>The current definition of B.4.k.7 calls for the use of free text until a controlled vocabulary is available. Is a harmonized vocabulary for pharmaceutical dosage forms available?</p>	<p>There is currently no harmonised vocabulary for pharmaceutical dosage forms.</p> <p>Until an ICH vocabulary is available, the following should be used:                      for EU Regulators: the European Pharmacopoeia standard list;                      for FDA: Free text;                      for MHLW: The list of pharmaceutical forms as made available by MHLW.</p>
E2BM IWG0005	18.7.03	<p>How can I send product-specific registration or other regulatory administrative information to multiple receivers in a single transmission?</p>	<p>A single transmission for administrative information of an ICSR to multiple receivers in the ICH regions is currently not possible.</p> <p>Various Health Authorities have engaged in production or pilot programs to implement E2BM. The advantage of capturing in more detail registration-related information (similar to the existing paper submission process using fax cover sheets or regulatory forms) became evident. As a consequence, local guidance has been introduced to transmit additional information accompanying each ICSR:                      For EU Regulators: see E2B section B.4.k.4.</p> <p>For FDA: Field B.4.k.4.1. should contain the NDA, BLA or STN number in the appropriate format.</p> <p>For MHLW: Each ICSR should be accompanied by a corresponding J-file, as detailed in the relevant MHLW guidance documents.</p>

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E2BM IWG0007	18.7.03	What language should I use for an ICSR transmission?	<p>For EU Regulators: ICSRs in English are generally accepted. However, there can be local requirements for a translation of the case narrative into the official local language.</p> <p>For FDA: English</p> <p>For MHLW: Japanese</p>
E2BM IWG0008	18.7.03	How can I submit a causality or scientific assessment in either an algorithmic or text representation in the current E2BM format?	<p>The current structure of E2BM includes fields B.4.k.18.1-4, which enable the sender to indicate such assessments for each drug-event combination.</p> <p>Additionally, field B.5.4 can be used to further elaborate the sender's position or assessment. Local regulatory requirements regarding expedited and periodic reporting determine whether inclusion of sponsor assessments are necessary.</p>
E2BM IWG0009	18.7.03	How can I identify the primary source and the reporter qualification when an ICSR is forwarded by Health Authorities with minimal or no information on the primary source?	<p>If no information on the primary source is available, section A.2.1 should identify the Health Authority as the primary source.</p> <p>Field A.2.1.4 'Qualification' should be populated with a code of "3" (Other health professional).</p> <p>Additionally, field A.1.4 'Type of report' should be populated with a code of "4" (Not available to sender, (unknown)), if appropriate.</p>

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E2BM IWG0010	18.7.03	<p>How can I identify the study name, study number, the patient, and the drug in clinical trials to be reported to the EU regulators and MHLW in the E2BM format?</p> <p>The code list of ‘Study type’ in field A.2.3.3. is very short, so the type of study should be characterised more clearly in the study name. For a more explicit description of the study beyond 100 characters, the full study name should be given in the case narrative. In addition, some regulatory authorities request the additional submission of a regulatory study number (e.g. EUDRACT number). For this situation, the study name in element A.2.3.1 should be a concatenation of the EUDRACT number and the ‘Study name’, i.e., EUDRACT number-Study name.</p> <p>The ‘Study number’ in field A.2.3.2 should be the sponsor study number.</p> <p>The patient identification in a clinical trial can be transmitted in field B.1.1.1d ‘Patient investigation number’. Note that multiple elements from the source database, like Center-Patient and random number, should be concatenated in this element to assure a unique patient identification.</p> <p>The trial drug identification is possible through the usual elements for the description of the suspected drug B.4.k.2.1 and B.4.k.2.2. For some countries, the project-related regulatory drug identification number can be submitted in field B.4.k.4.</p> <p>The present version of E2BM allows for the distinction of unblinded vs. blinded information.</p>

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E2BM IWG0011	18.7.03	There might be cases where, for one drug, and more than one formulation/dosage, lot number, or indication are provided. How should this information be presented in the electronic transmission?	The drug section B.4 is a repeatable block. If for one drug there is information on multiple dosages/formulations or indications, the entire section should be repeated to capture all the information. For lot numbers, the guidance allows for multiple batch/lot numbers in the same field B.4.k.3. However, it is recommended that the drug section B.4 be repeated.
E2BM IWG0013	18.7.03	Field B.1.2.1 'Patient birth date' provides for population with a full date format including day, month, year. If incomplete dates are reported, how should these be presented?	If an incomplete date of birth is reported, then the field B.1.2.2. 'Age at the time of onset of reaction/event' should be used, as indicated in the user guidance. Alternatively, field B.1.2.3 'Patient age group (as per reporter)' can be used to indicate the age of the patient.
E2BM IWG0015	11.11.03	Do the concepts of parent child reporting as described in the ICH E2B(M) guideline also apply to a foetus or an unborn child?	All reports affecting a foetus or an unborn child should be recorded as parent-child reports with the appropriate sections of E2B(M) completed.
E2BM IWG0017	11.11.03	Where in the E2B(M) message should a patient's drug allergy history be reported e.g., Reporter has stated that the patient has an allergy to aspirin. There is no indication in the report as to whether the patient previously took the medication as treatment and had an allergic reaction or whether this knowledge came from patch testing.  In addition, reports of drug allergy history are often subjective and can be erroneous. MedDRA terms are available for allergies to insulin and a few antibiotics (sulfonamide, penicillin) but few drugs are specifically named in conjunction with the allergy.	It might be advisable to obtain additional information from the primary reporter. If it is the first allergic reaction for the patient and allergy testing results are available, they can be recorded along with other ADR-related terms. For example, the reaction itself is coded to the PT "Drug hypersensitivity" (or a more descriptive LLT) in B.2.i.1 or B.2.i.2. In addition, the testing results are recorded by use of the PT "Skin test positive", or "Allergy test positive" (or their more descriptive LLTs) in B.2.i.1 or B.2.i.2. Relevant past drug history, such as a history of allergy to a particular drug, can be reported in repeatable section B.1.8, using the suspect drug name and MedDRA terms in the indication and reactions fields. The information could also be reported in section B.1.7.1,



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			"Structured information on relevant medical history..." by using the PT "Drug hypersensitivity" (or a more descriptive LLT) under "Disease / surgical procedure / etc." , and the name of the drug under "comments". This latter field is not searchable in most databases and thus this is not the preferred option.
E2BM IWG0018	11.11.03	What is the time frame for a drug to be included in the drug history section or as a concomitant drug?	<p>This is a medical judgment that should be made by the medically-trained reporter and evaluator (e.g., in the company or health authority). The decision should be based on the elimination half-life of the drug and the known pharmacodynamic effects of the drug in that particular patient (for example, a patient with known renal or liver impairment).</p> <p>If it is unlikely that the product is still in the body and if there are no biologic effects known or suspected in that patient, the product should be listed in the medical history.</p> <p>If the drug is still in the body or if there is a suggestion of biologic activity (even if the kinetics suggest complete elimination already) and if the reporter or the evaluator feel there is a possibility that the product played a role in the AE, then the product should be listed as a suspect drug. If the reporter and evaluator both agree that it is not a suspect drug, it should be listed as a co-medication (concomitant medication).</p> <p>It is difficult to give an absolute time interval between the ingestion or use of the drug and the appearance of the AE. This is a medical judgment. Overall, a conservative approach should be taken and if there is any doubt, the product should be considered a suspect drug. If there are critical or controversial issues to be discussed in regard to this judgment they can be briefly mentioned in the narrative.</p> <p>As a general principal all drugs that were completed/discontinued before</p>

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		the start of the treatment with the suspect(ed) drug(s) should be included in the 'Relevant drug history' section (B.1.8). Any drug(s) that are not suspected of causing the event or reaction and that are administered to the patient at the time the case is reported should be listed as concomitant medication.
E2BM IWG0019	11.11.03 Based on current experience it has become evident that the information collected for many of the E2B(M) fields is exceeding the current field lengths (e.g., A.1.8.2 'List of documents held by the sender', A.2.3.1 'Study name', B.4.k.6 'Dosage text', B.2.i.0 'Reaction/event as reported by primary source', B.5.1 Case narrative', B.5.2 'Reporter comment'). As the information can be critical to the report, there is the possibility that the sender organisation could get into legal problems.	As a general principle it is recommended that the sender structure all available information on the case to the highest possible extent in the currently available E2B(M) fields.  The E2B(M) standards should be adhered to. Each sender is responsible for managing the information in the appropriate way.
E2BM IWG0022	11.11.03 We have an issue on reporting pregnancy cases which we would be very happy to get your opinion on: We have a study on pregnant women concerning diabetic patients. Up to 60% of these deliver by caesarean section (CS) either planned or emergency.  We suggest submitting linked serious adverse events reports as follows:  Scenario 1: Foetal distress and CS: One case on foetus (foetal distress), but none on the mother (CS). Follow-up on foetus: Event can be recoded to e.g., brain hypoxia: Outcome of event on foetus: e.g., recovered or recovered with sequelae of brain damage. If the mother suffers a complication e.g., an infection in the wound, this could be another adverse event.  Scenario 2: Mother suffers from pre-eclampsia and the child is fine. One AE of pre-eclampsia on the mother. No event on the child.  Scenario 3: Mother suffers from pre-eclampsia and the child is small and a	The User Guidance, section B.1 (patient characteristics) states that in cases where a fetus or nursing infant sustains an adverse reaction/event, information on both the parent and child/fetus should be provided (referred to as parent-child/fetus report). If there has been no reaction/event affecting the child/fetus the parent-child fetus report does not apply. For those cases describing fetal demise or early spontaneous abortion, only a parent report is applicable. If both the parent and the child/fetus sustain adverse events, two reports should be provided, but they should be linked using sections A.1.12 in each report. When only the child/fetus has an adverse reaction/event (other than early spontaneous abortion/fetal demise), the information provided in this section applies to the child/fetus and the characteristics concerning the parent who was the source of exposure should be provided in section B.1.10.

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	<p>complication on the child occurs. One AE of pre-eclampsia on the mother. Just one code of Pre-eclampsia? or two codes one of pre-eclampsia and one of CS, one or more events on the child.</p>	<p>Scenario 1: As the author of the question suggests, only one SAE report should be completed for the foetus, with the AE of foetal distress (recoded later to brain hypoxia). The caesarean section should not be considered an AE for the mother. The mother's characteristics, should be captured in B.1.10.1 with the caesarean section as relevant medical history (B.1.10.7).</p> <p>Scenario 2: As the author of the question suggests, only one SAE report should be completed for the mother, with the AE of pre-eclampsia. No events are reported for the child therefore a linked SAE report is not called for.</p> <p>Scenario 3: Two linked SAE reports should be submitted: The mother's report should have the AE pre-eclampsia; the report for the foetus should have a term for foetal complication. The term pre-eclampsia would only apply to the mother's case. Section A.1.12 (ID number of the linked report) should be completed for both the mother and child's case.</p>
<p>E2BM IWG0026 E2BM IWG0037</p>	<p>11.11.03</p> <p>Can you provide more detailed user guidance on the use of 'Term highlighted by the reporter' (B.2.i.3)?</p>	<p>All adverse reactions/events that occur at any point after introduction of the suspect drug/vaccine should be reported in E2B(M) section B.2 . Field B.2.i.0 should be used to report all reactions/events. Each reaction/event reported in the field B.2.i.0 should be coded in the fields B.2.i.1 (MedDRA LLT) or B.2.i.2 (MedDRA PT) or both, depending on regional preference. Field B.2.i.3 "Term highlighted by the reporter" is an optional field that, if used, should be correlated with medical concept(s) listed in field B.2.i.0. B.2.i.3 should be used to categorize the reactions/events as to (a) whether the medical concept was the reason the reporter contacted the company and (b) whether the</p>

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			<p>medical concept is serious according to the company. If field B.2.i.3 is used, a single entry is selected from four listed numeric responses (1-4). The optional entries in B.2.i.3 should always map to entries in B.2.i.0.</p> <p>This field is intended for the identification of a specific diagnosis as identified by the reporter e.g., if the reporter specifies flu-like syndrome comprising of fever, chills, sneezing, myalgia and headache, then flu-like syndrome is the highlighted term.</p> <p>If only one event is cited in a case report, this one is by implication considered highlighted by the reporter.</p> <p>This field is optional for completion in the EU and US but is mandatory in Japan for all complete case report types. For details, please consult MHLW guidance.</p>
E2BM IWG0027	11.11.03	When is it intended to introduce a repeatable indication section within the drug section?	<p>DTD version 2.1 cannot currently be modified. Therefore, it is not possible to introduce a repeatable 'indication' section within the 'Drug(s) information' section B.4.</p> <p>If for one drug there is information on multiple indications, the entire section B.4 should be repeated to capture all the specified indications (please refer also to user guidance as provided in E2BMIWG0011).</p>
E2BM IWG0028	11.11.03	When is it intended to add the time zone information in M1.7 'Message date'?	<p>The fields M.1.7a 'Message date format' and M.1.7b 'Message date' allow the specification of the exact message date including, year, month, day, hour, minute and second.</p> <p>Information on the time zone cannot currently be accommodated in DTD version 2.0 or 2.1 since the</p>

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		<p>specifications cannot be modified.</p> <p>In general, the time specified in M.1.7 should always reflect the sender's time and time zone.</p>
E2BM IWG0029	11.11.03 <p>Practical experience has shown that it is important to capture seriousness criteria at reaction/event level. How can this be handled within the current E2B(M) guideline?</p>	<p>All seriousness criteria as specified in field A.1.5.2 'Seriousness criteria' apply to the case as a whole.</p> <p>Field B.2.i.3 'Term highlighted by the reporter' can be used to identify the seriousness of each reaction/event that the primary source indicated was a major concern or reason for reporting the case.</p>
E2BM IWG0031	11.11.03 <p>For some time I have been looking, unfortunately without success, for an official message definition for a message to exchange company profiles including certificates between the organisations. Is an official standardized message for this purpose available and if so where can I get the guideline / DTD / schema from?</p>	<p>There is no ICH standard procedure for exchanging certificates (or public keys) of encryption software. However, in general, the use of safe and reliable procedures is recommended.</p> <p>The procedures for exchanging certificates and public keys between health authorities and industry are specified in the regional legislation or guidelines.</p> <p>EU: <a href="http://eudravigilance.emea.eu.int">http://eudravigilance.emea.eu.int</a> Japan: <a href="http://www.pharmasys.gr.jp/e2bm2/e2bm2_index.html">http://www.pharmasys.gr.jp/e2bm2/e2bm2_index.html</a> (Notification No.0630004/No.0630006 dated on 30 June 2003). US: <a href="http://www.fda.gov/cder/aerssub">http://www.fda.gov/cder/aerssub</a></p>
E2BM IWG0034	11.11.03 <p>ICHE2B(M) refers to the basic elements for developing an electronic Serious Adverse Reaction Form. In section B.2, Reaction(s)/Event(s) Description, it seems that more than one reaction could be described. Does this mean that a syndrome should be divided into the different symptomatologies defining this syndrome (e.g., should flu syndrome be divided into headache, joint aches, etc.) In that case, and as far as I understood,</p>	<p>The purpose of the E2B(M) document is to standardize the data elements for the transmission of ICSRs. For advice on describing syndromes, please refer to the latest edition of the ICH document "MedDRA Term Selection: Points to Consider" as published at <a href="http://www.ich.org">http://www.ich.org</a>. At the time of this writing, advice is provided in sections on "Diagnosis reported with signs and symptoms" and "Provisional</p>

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	there is a concept discrepancy because requirements also says that a different form should be used for each serious adverse event.	diagnoses."  B.2.i.1 and B.2.i.2 are repeatable fields, and a separate block should be used for each reaction/event term for the purpose of accommodating multiple reactions within a single report. A separate form should not be used for each serious adverse event occurring in the same patient with the same suspect product.
E2BM IWG0037	10-6-04  A serious case was sent electronically by a company to a Regulatory Authority. Meanwhile, due to follow-up information received at the company, this case is now determined to be non-serious.  (a) Should the company send a new message indicating that the case is now non-serious?  (b) Should the company send a new message to nullify the case in the Regulatory Authority's database?  (c) If the case becomes serious again, should the company send a new message with the same <safetyreportid>?	(a) Yes, the company should send a new message, updating the previous report with the new information, indicating that the case is now non-serious. The new information should be provided and, in addition, the fields below should be populated as follows:  A.1.0.1: same identifier as in the initial report A.1.10.2: same identifier as in the initial report A.1.5.1: value = no A.1.7: date of receipt of the most recent information.  (b) The company should not send a new message to nullify the case in the Regulatory Authority's database.  (c) Yes, this would be new information, and a follow-up report would be appropriate. The same identifiers A.1.0.1 and A.1.10.2 for the link to the initial ICSR should be used.
E2BM IWG0038	10-6-04  In case of miscarriage:  (a) Should an ICSR be prepared for the parent, the fetus, or both the parent and the fetus?  (b) For the ICSR, should the seriousness criterion be "other medically important condition" rather than "result in death?"  (c) Should the outcome of the parent's condition be entered in B.2.i.8 (outcome of reaction/event at the time of last observation)?	(a) See the answer to Question E2BMIWG0022.  (b) Since the ICSR should be prepared only for the parent, the seriousness criterion is "other medically important condition." But, depending on the parent's condition, the seriousness criterion could be life-threatening and/or hospitalization.  (c) Yes, the outcome of the parent's condition should be entered in B.2.i.8.
E2BM IWG0040	10-6-04  How should field A.1.6 (the date report was first received from source) be populated, taking into consideration the recommendations of the ICH-E2D guideline:	(a) Field A.1.6 should be populated with the date the information is received from the source. This information should fulfill the recommendations of the current ICH E2B(M) guideline, Section 1.5, "Minimum

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		<p>(a) Is it the date when the MAH receives a case report that fulfills minimum criteria for reporting? Or, the date when the sender receives the information that fulfills minimum criteria regardless of reportability from the primary source?</p> <p>(b) For example, what if the initial report was obtained on 01 May for the non-serious case and was not reported to the relevant regulatory agency; then on 10 May, what if follow-up information became available that necessitated expedited reporting because the case was determined to be serious and unlabeled?</p>	<p>information” and the ICH E2D guideline, Section 4.2, “Minimum information for reporting.” The minimum information for the transmission of a report should include at least one identifiable reporter (section A.2), identifiable patient (section B.1), one reaction/event (section B. 2), and one suspect drug (section B.4).</p> <p>(b) In this example, in the field A.1.6, the initial report date and the follow-up report date are both 01 May. In the field A.1.7, the most recent information available date is 01 May for the initial report and 10 May for the follow-up report. Whether or not this case safety report should be reported to the relevant regulatory authority will depend on the local authorities.</p>
E2BM IWG0042	10-6-04	What is the difference between releases 1.0 and 2.0 of the v2.1 DTD? Is either one acceptable for use?	Release 1.0 of v2.1 DTD had errors that were corrected, which resulted in release 2.0 of v2.1 DTD. Release 1.0 should not be used. Release 2.0 should be used.